



<p>Knowledge and Experience</p>	<p><b><u>Essential</u></b></p> <ul style="list-style-type: none"> <li>• Experience of working with people in a service style industry (e.g. working with customers).</li> <li>• Experience in working in a performance environment.</li> <li>• Understanding of NHS developments and their impact on the Trust.</li> <li>• Knowledge of the challenges facing health and social care.</li> <li>• Demonstrates the ability to work on own initiative and as part of a team.</li> <li>• Highly effective communication skills, both verbal and written.</li> <li>• Can assess risks, anticipate difficulties and take appropriate action.</li> <li>• Proficient in the use of IT and communications systems.</li> </ul>	<p>Application &amp; Interview</p>
<p>Skills and Aptitudes</p>	<p><b><u>Essential</u></b></p> <ul style="list-style-type: none"> <li>• Prepared to undertake study in your own time (for which no overtime or TOIL will be provided) alongside full time working hours and set classroom training.</li> <li>• Able to produce written pieces of work to meet the academic requirements of the programme.</li> <li>• Prepared to commit to completing the apprenticeship programme.</li> <li>• Has considered how to balance working and learning, including the impact upon personal time/family life.</li> <li>• Demonstrate a pro-active approach to challenges.</li> <li>• Demonstrate the ability to work with all staff, patients and stakeholders in delivering a professional service.</li> <li>• Demonstrates resilience, persistence, confidence and self-belief.</li> <li>• Demonstrates self-awareness, including impact on others.</li> <li>• Ability to work under pressure and meet deadlines.</li> <li>• High levels of personal integrity.</li> <li>• Demonstrates SCAS Values.</li> <li>• Understands the importance of diversity and inclusion and raising awareness of equal opportunities.</li> </ul>	<p>Application &amp; Interview</p>

Physical Requirements	<p><b><u>Essential</u></b></p> <ul style="list-style-type: none"> <li>Physically able to undertake all aspects of a patient facing role including the ability to use all aspects of patient moving equipment.</li> </ul>	Test
	<ul style="list-style-type: none"> <li>Manual handling i.e., lifting, lowering, pushing and pulling patients who are not able to assist themselves.</li> <li>To lift and carry the shared weight of (a minimum) of 8st (50.8kg) between 2 people.</li> </ul>	Test Test
Special Requirements	<p><b><u>Essential</u></b></p> <ul style="list-style-type: none"> <li>Ability to work and remain calm under pressure.</li> <li>Ability to work in a challenging environment</li> <li>Ability to deal with patients and members of the public with dignity and respect.</li> <li>DVLC C1 Age Restriction (i.e. Minimum Applicant Age is 18)</li> </ul>	Application & Interview

ASSESSMENT METHOD:

**A** = APPLICATION FORM

**P** = PRESENTATION

**I** = INTERVIEW

**T** = TEST

**All candidates will be subject to OH (Occupational Health) clearance and also DBS (Disclosure & Barring Service) and professional registration checks where applicable and any other requirements for employment in the NHS in line with national guidance.**