

SOUTH CENTRAL AMBULANCE SERVICE NHS FOUNDATION TRUST

Person Specification – CLINICAL ADVISOR

Specification	Criteria	Method of Assessment
Qualifications and Training	<p><u>Essential</u></p> <ul style="list-style-type: none"> • Registered general nurse (RN1, RNA), Specialist Practitioner or Paramedic. • Valid registration with NMC / HCPC. <p><i><u>Desirable</u></i></p> <ul style="list-style-type: none"> • <i>Teaching or assessing qualification.</i> 	<p>Application</p> <p>Application</p> <p>Application</p>
Knowledge and Experience	<p><u>Essential</u></p> <ul style="list-style-type: none"> • Recent professional experience. • Triage experience. • Customer service experience. • Experience of dealing with emotionally charged situations. <p><i><u>Desirable</u></i></p> <ul style="list-style-type: none"> • <i>Previous experience in a call centre environment such as NHS Direct.</i> • <i>Supervisory/coaching/mentoring experience.</i> 	<p>Application / interview</p> <p>Application / interview</p> <p>Application / interview</p> <p>Application / interview</p> <p>Application</p> <p>Application / interview</p>

Specification	Criteria	Method of Assessment
Skills and Aptitudes	<p><u>Essential</u></p> <ul style="list-style-type: none"> • Ability to communicate effectively: aurally, orally and in writing. • Ability to work as part of a team. • Ability to organise and prioritise work. • Ability to remain calm while working under pressure. • Sympathetic, respectful and caring approach to others. • Computer skills. • Understanding of Clinical Governance and audit practises. • Motivated towards further professional development. <p><u>Desirable</u></p> <ul style="list-style-type: none"> • <i>Willing to be flexible and available to work at short notice.</i> 	<p>Interview / test</p> <p>Interview Interview Interview Interview Test Application / interview Interview</p> <p>Application / interview</p>
Physical Requirements	<p><u>Essential</u></p> <ul style="list-style-type: none"> • Smart appearance. • Able to meet the physical and medical requirements of the post. 	<p>Interview Medical Assessment</p>
Special Requirements	<p><u>Essential</u></p> <ul style="list-style-type: none"> • Ability to work across a 24 hour period. 	<p>Interview</p>

DBS STATUS FOR POST: **Enhanced**

OH CLEARANCE LEVEL REQUIRED: **Yes**

PROFESSIONAL REGISTRATION CHECK APPLICABLE: **Yes**

DVLA C1 AGE RESTRICTION APPLICABLE (i.e. MIN APPLICANT AGE = 18): **No**